

## Abuse Policy

Novogara and its Affiliates respect intellectual property rights and reserve the right to disable access to any Novogara Service if according to a right holder (or its designated anti-piracy vendor) such service(s) is used in connection with infringement of any such intellectual property rights.

Any use of a Novogara Service for streaming purposes, be it as a webhosting server, streaming server (origin server), streaming relay server (edge server) or otherwise through any existing or future technologies, is only allowed if, prior to such use, an effective take-down-tool allowing for immediate removal of unauthorized content has been provided to the right holder (or its designated anti-piracy vendor) to which the content refers. Abuse reports have to be dealt with within 15 minutes from notification by the right holder (or its designated anti-piracy vendor). If no such takedown tool is available or if we find out abuse is not being dealt with accordingly, it is not allowed to use our servers for streaming purposes and Novogara and its Affiliates reserve the right to disable access to the Novogara Service and terminate the contract without prior notice, with immediate effect without being liable towards the customer, reseller or user for doing so.

**"Novogara Service"** means any services provided by Novogara or its Affiliates relating to dedicated servers, regardless of whether the IP-address(es) relating to such dedicated server or other service is registered in the name of Novogara, its Affiliates or in the name of any third party.

If you have any questions regarding our Abuse Policy please do not hesitate to contact our abuse department via [abuse@novogara.com](mailto:abuse@novogara.com)